

Scheduling

Bookings can be made online https://wowphoto.gofullframe.com/login in our client centre or you can contact Allan Hall by phone at 306-536-7808 or email allan@wowphoto.ca Still photography Shoots take approximately 1-2 hours. All Blue Hour (twilight) shoots must be booked under under evening sunlight.

The Shoot

The homeowner or someone authorized by the homeowner (the agent) should be present at the shoot to give access to the home and to discuss any special considerations such as what should be included or excluded in shots.

Cancellation / Reschedule Policy

I understand how dynamic the real estate industry is and things can change in an instant! However, I respectfully ask for 24-hour notice to cancel or reschedule photo shoots. Within the 24-hour window, a cancellation fee of \$75 will be assessed. If I arrive at the property to find the shoot is cancelled (including denied access to the property), 50% of the quoted shoot amount will be assessed in addition to the \$75 cancellation fee. I do not foresee any reason to assess fees as communication between us will be open and current.

Rescheduling Due To Weather

Photo shoots will continue as scheduled as long as it is not physically raining. If rain is present, we can shoot the interior as the seller has probably put a lot of hard work into getting it ready for the scheduled shoot. I will then return for exterior photos at the earliest day possible where the weather cooperates. Another option is we can reschedule the entire shoot to my next available appointment. (No reschedule fees will be assessed for inclement weather.)

Re-Shoots / Disputes

If for any reason you are not satisfied with your photos you have 2 days from the date you received your photos to arrange a second visit. If you do not dispute the photos within this time period but require new photos, another shoot will be scheduled and standard fees will apply.

Pets

Please make sure pets are contained during the shoot. Pets are never included in photos and need to be out of the way while photos are being taken.

Payment

Payments are made online in WowPhoto Client Admin Centre using Visa or MasterCard. Email transfers are also accepted.

If previously authorized and paying by cheque please make cheques payable to Wow Photo and mailed to 101-2333 Scarth Street, Regina, SK, S4P 2J8

Do You Stage?

Please note that although my full-time job is taking photos of homes, I unfortunately am not a stager/decorator/home cleaner. All properties should be photo-ready when I arrive. I highly recommend a professional home staging consultation prior to photography, as home stagers know how to get a property picture perfect! Due to liability of potentially damaging furniture, flooring, walls, decor, etc, I do not move furniture, treadmills, kitchen appliances, dog crates, etc. I also do not touch bathroom supplies so please be sure your client has removed all personal hygiene items from showers and bathtubs. If I notice a pillow on a bed isn't sitting correctly or a mattress is showing, I will try to make it look as best as possible, but overall the property should be ready to go when I arrive.

Photo Rights and Usage:

The photographer reserves the right to use photos for future marketing purposes. All photos produced for the client may be used by that Agent/Homeowner for all marketing associated with the current sale of the property in accordance with local MLS rules. Please note that the photos will be copyrighted by the photographer. A usage license will be granted only to the Agent/Homeowner and their MLS and NOT any other party. Any usage of the photos by a third party, including but not limited to: agents, architects, builders, stagers, designers, sellers or buyers is prohibited unless approved in writing by Allan Hall of Wow Photo.